

# GAME-CHANGING DIGITAL MARKETING TRENDS IN 2024

In the ever-evolving landscape of digital marketing, staying ahead of the curve is not just a competitive advantage — it's a necessity. As we enter 2024, the digital marketing arena continues to be a dynamic and transformative force, reshaping how businesses connect with their audiences and drive growth. In this whitepaper, we will share the latest emerging trends, strategies, and technologies that will define the year 2024.

Digital marketing has come a long way since its inception, driven by technological advancements, shifts in consumer behavior, and evolving regulatory landscapes. Today, it is more critical than ever for businesses of all sizes to adapt to the changing digital ecosystem, where algorithms, data analytics, and user experience hold the keys to success.

Whether you are a seasoned marketer seeking fresh insights or a newcomer aiming to navigate the complexities of digital advertising strategy, this whitepaper will serve as your compass, guiding you toward the most groundbreaking changes shaping the industry.

# **DIGITAL MARKETING TRENDS IN 2024**

2024 looks to be an exciting year. With the virtual environment evolving rapidly, new digital marketing opportunities and best practices need to be monitored. Let's dive right into the top trends we expect to see in the new year.

# **Voice Search Optimization**

Voice search optimization will remain an emerging trend in 2024. With voice assistants like Siri, Alexa, and Google Assistant becoming an integral part of our daily lives, the way we search for information is undergoing a profound transformation. In 2024, this emphasis will solidify voice search optimization as a pivotal trend for organizations to invest in.

The advent of voice-activated technologies has fundamentally changed the way users interact with search engines and digital devices. Instead of typing queries into search boxes, people are increasingly using their voices to ask questions, perform tasks, and seek information. This shift in user behavior presents a unique set of challenges and opportunities for businesses seeking to establish a strong online presence.



#### Why Voice Search Optimization Matters in 2024

**The Rise of Voice-Activated Devices:** Voice-enabled devices, ranging from smartphones and smart speakers to wearables, are becoming ubiquitous. The convenience of simply speaking a command or question has propelled the adoption of voice search in everyday life.

**Conversational Queries:** Voice search tends to be more conversational and natural, as users phrase their queries in a way they would ask a friend. This demands a shift in content optimization to match the conversational tone of voice queries.

**Question-based Content:** For voice search optimization, marketers should remember that users are searching by asking "who," "what," "where," "when," and "why." Centering content around question-based queries will be essential in keeping up with top voice search results.

**Local Search Dominance:** Voice search often revolves around local intent, with users seeking nearby businesses, services, and information. Local businesses can benefit greatly by optimizing content for voice search to capture these highly relevant queries.

**Featured Snippets and Position Zero:** Voice assistants frequently provide answers from featured snippets or position zero, making it crucial for businesses to optimize their written content to appear in these prominent positions.

**Long-Tail Keywords and Contextual Understanding:** Voice search relies heavily on long-tail keywords and understanding the context of a query. Marketers must adapt their keyword research and content strategies accordingly.

To successfully navigate the landscape of voice search optimization in 2024, digital marketers need to implement a multifaceted approach. This includes:

• **Conversational Content:** Creating content that addresses user questions in a conversational manner and provides concise, informative answers.

• Local SEO Enhancement: Optimizing for local search by ensuring accurate business listings, reviews, and location-based information.

• **Structured Data Markup:** Implementing structured data to help search engines understand and display content in featured snippets.

More than 1 billion voice searches occur every month.

- Demand Sage



• Voice Search Keyword Research: Identifying and incorporating long-tail keywords and conversational phrases relevant to your industry and consumer thinking..

• Voice-Friendly Website Design: Ensuring that your website is mobile-friendly, loads quickly, and provides a seamless user experience, especially for voice search users who are looking for the quickest complete answer..

• **Monitoring and Analytics:** Continuously monitoring voice search performance and adjusting strategies based on user behavior and trends.

As voice-activated technologies continue to reshape the digital landscape, being prepared and proactive in optimizing for voice search will be a crucial step toward staying competitive and relevant in the market.

# **Al-Generated Content**

It's no surprise that AI is making this list of digital advertising and marketing trends for 2024. With Chat-GPT and other AI tools continually advancing, AI-generated content is becoming more prevalent among search engines and overall marketing collateral.

In September 2023, Google rolled out a Helpful Content Update that shifted its attitude toward Algenerated content and machine learning algorithms. According to Google's update, it has softened its stance on Al-generated content.

Originally, Google released statements that suggested a preference for human-generated content. But, after the September 2023 roll-out, it seems Google is more open to rewarding Al-generated content if it follows other Helpful Content standards. As long as content that is Al-assisted or Al-generated is in line with E-E-A-T (Experience, Expertise, Authoritativeness, Trustworthiness) and provides true value to users, it will be treated as quality content.

Our focus on the quality of content, rather than how content is produced, is a useful guide that has helped us deliver reliable, high-quality results to users for years.

- Google Search Central

# **Emphasis on Short-Form Video Content**

It is also no shock to see short-form video content on this list. According to <u>HubSpot</u>, 90% of marketers using short-form video increased or maintained their investment in 2023. This trend is likely to continue into 2024 and solidifies the importance of the video format in digital marketing.

You probably already know the rise of TikTok and Instagram Reels has taken over social media users. What you may not know yet is that TikTok is becoming increasingly important for digital marketing.

According to <u>LinkedIn</u>, "TikTok takes the place of the main search engine for users under the age of 21." What's even more interesting is that <u>Business Insider</u> reports that TikTok and Google are planning a new global partnership that integrates Google and TikTok search queries. This could mean big changes in the world of SEO.

Keep your eye out for more information in the future about this potential partnership and its implications for search.

## Video has the highest ROI of any media format.

- Hubspot

## **Consumer Privacy Changes**

Data privacy alterations are seemingly a weekly occurrence. First, in July 2023, Google released an update to its privacy policy that allows the company to collect data users share online to train its AI models.

According to the new <u>privacy policy</u>, "Google uses information to improve our services and to develop new products, features, and technologies that benefit our users and the public. For example, we use publicly available information to help train Google's AI models and build products and features like Google Translate, Bard, and Cloud AI capabilities."

This means that users may start to be more careful about what they share online. <u>Search Engine Journal</u>, expects the courts to deal with complex copyright issues in the near future.



#### The Use of Third-Party Programs for Detailed Targeting

Another change in data privacy involves Meta's evolving updates that date back to 2021. In 2024, paid advertising professionals will need to pivot from traditional methods of using native targeting tools for ad campaigns.

Facebook started giving people the ability to opt out of tracking back around the time iOS 14 was released. This update, along with special ad categories getting stricter, has continued to make retargeting difficult for digital advertising professionals. Facebook also removed a lot of native detailed targeting options that make it harder to find audiences and utilize user behavior data.

Many digital advertisers are turning to innovative solutions like third-party programs for detailed interest targeting for social media advertising. Third-party software is able to get around Meta's privacy settings and see which users are a part of public Facebook groups which can help build look-alike audiences.

However, with special ad categories like employment, credit, and housing becoming stricter with regulations, targeting options that used to be available are no longer there. The use of look-alike audiences from third-party software is also prohibited in some special ad campaign categories.

#### **GA4** Changes

Google Analytics 4 (GA4) was released with many changes from the previous Universal Analytics (UA) version. GA4's data model is completely different than UA's which has caused some disruptions (and not nice words being said) for marketers. Some familiar metrics may have changed or been completely removed from GA4, including the new concept of bounce rate.

The new bounce rate metric and conversions are just two such changes that have shifted the way success will be measured 2024. 86% of marketers told us that data privacy changes have impacted their overall marketing strategy over the past year.

- Hubspot

# **Micro-Influencer Marketing**

Influencer marketing has been popular for a number of years now, with social media influencers dating back to as early as 2009. However, the difference in 2024 is the focus will shift away from macro-influencers to micro-influencers with smaller, more niche audiences.

#### The Shift to Micro-Influencers

The catalyst behind this shift lies in the nuanced dynamics of audience engagement and authenticity. In an age where consumers are increasingly wary of traditional advertising, micro-influencers offer a breath of fresh air. Here's why the spotlight is now firmly on them

**Authenticity Over Glamour:** Micro-influencers are seen as everyday people who have organically built their communities around shared interests or passions. This authenticity resonates with audiences, fostering trust and credibility.

**Highly Engaged Audiences:** While their follower counts may be modest compared to macro-influencers, micro-influencers often boast remarkably high engagement rates. Their followers are genuinely interested in their content, leading to more meaningful interactions.

**Niche Expertise:** Micro-influencers tend to have a deep understanding of specific niches or industries. This expertise positions them as subject matter authorities, making them an ideal choice for brands aiming to target niche demographics.

**Cost-Effective Collaborations:** Partnering with micro-influencers is often more budget-friendly than engaging macro-influencers. Brands can work with multiple micro-influencers for the cost of a single macro-influencer, diversifying their outreach.

Algorithmic Advantage: Micro-influencers are less affected by the changing algorithms of social media platforms, ensuring that their content reaches their core audience effectively.

In 2024, the focus on micro-influencers represents a paradigm shift toward personalized, niche marketing campaigns that mirror real-life conversations. This transition allows brands to tap into the power of word-ofmouth marketing, amplified through the digital megaphone of "home-grown influencers." Brands are expected to spend \$7.14 billion on influencer marketing domestically in 2024.

- Sprout Social



# **Social Commerce**

In 2024, more companies will focus on social commerce and the ability to purchase products in-app or through shoppable social media posts. Social commerce is the convergence of social media and e-commerce, allowing users to browse, select, and purchase products or services within the same platforms where they connect with friends and engage with content. It transcends traditional online shopping by leveraging the power of social engagement, user-generated content, and peer recommendations to drive sales.

In 2024, several key factors will contribute to the acceleration of social commerce.

**User Engagement**: Social media platforms boast billions of active users, making them ideal environments for brands to engage with potential customers. By integrating shopping features, companies can leverage this vast user base to increase product discoverability and brand awareness.

**Seamless Shopping Experience:** Social commerce eliminates the need for users to leave a social media app to complete a purchase. This frictionless experience reduces cart abandonment rates and streamlines the path to purchase.

**Visual Storytelling:** Shoppable posts and stories enable brands to visually showcase their products in an engaging and context-rich manner, allowing consumers to visualize how items fit into their lives.

**Influencer Marketing Synergy:** Influencers play a pivotal role in promoting products within the social commerce ecosystem. Collaborations with influencers can drive product visibility, trust, and conversions.

**Personalization and Data Insights:** Social media platforms gather extensive user data, enabling businesses to deliver highly personalized shopping experiences and targeted advertisements.

## **Strategies for Success in Social Commerce**

To be successful with social commerce in 2024, here are some key focus areas:

- **Creating Shoppable Content:** Crafting compelling shoppable posts and stories that resonate with your target audience and align with your brand's identity.
- Leveraging User-Generated Content: Encouraging customers to share their experiences with your products and incorporating user-generated content into your social commerce strategy.



• **Influencer Marketing Optimization:** Collaborating with influencers strategically to amplify your social commerce efforts and reach a wider audience.

• **Data-Driven Insights:** Utilizing data analytics to understand user behavior, optimize product recommendations, and refine your social commerce strategy.

• **Security and Trust:** Building trust with consumers by ensuring secure transactions, transparent pricing, and a seamless shopping experience.

• **Cross-Platform Integration:** Exploring how to seamlessly integrate social commerce features across multiple social media platforms to reach a diverse and engaged audience.

Social commerce is not just a passing trend but a fundamental shift in how consumers shop online.

Social commerce is predicted to be a \$79 billion industry in the US by 2025.

- Insider Intelligence



# **Brand Purpose and Social Responsibility**

Consumers, especially those in 2024, are increasingly discerning, and they demand more from the brands they support. It's no longer enough for a company to exist solely for profit; it must also have a clear sense of purpose and a commitment to making a positive impact on society and the environment.

A brand's purpose goes beyond its products or services; it defines why the brand exists and what it aspires to achieve beyond financial gains. It answers the fundamental question: "What difference does this brand aim to make in the world?" In 2024, businesses that can articulate a compelling and authentic brand purpose will resonate more deeply with consumers and stand out in a crowded marketplace.

### The Rise of Social Responsibility

Social responsibility encompasses a brand's commitment to ethical practices, sustainability, and its role in addressing social and environmental issues (ex. helping specific causes such as medical research or reducing the use of harmful chemicals/manufacturing practices, etc.). In an era where consumers are increasingly conscious of the impact of their choices, businesses that prioritize social responsibility are not only meeting consumer expectations but also contributing to a better future for all humans.

#### Why Brand Purpose and Social Responsibility Matter

**Building Trust:** A well-defined brand purpose and commitment to social responsibility build trust with consumers. When people believe that a brand genuinely cares about more than just profits, they are more likely to engage with and support that brand

**Attracting a Values-Driven Audience:** In 2024, consumers are aligning themselves with brands that share their values and beliefs. Brands that champion social and environmental causes are more likely to attract a loyal, values-driven audience

**Mitigating Risks:** Brands that are proactive in addressing social and environmental concerns are better equipped to navigate potential PR crises and regulatory challenges. A commitment to responsible practices can safeguard a brand's reputation.

**Driving Innovation:** Embracing social responsibility often spurs innovation. Businesses that seek sustainable solutions and ethical practices can find new avenues for growth and product development.

**Long-Term Sustainability:** Brands that prioritize purpose and social responsibility are better positioned for longterm success. They are more likely to adapt to changing consumer expectations and market dynamics. Over 90% of consumers worldwide are likely to switch to brands that support good reasons.

- LLCBuddy

## **Rise of Interactive Content**

The rise of interactive content in 2024 is transforming the way brands engage with their audiences. Through engaging mediums like quizzes, surveys, interactive videos, infographics, and gamified elements, businesses are fostering deeper connections with users. This dynamic approach not only captivates attention but also encourages active participation, making interactive content a powerful tool for enhancing user experiences and driving meaningful interactions. 88% of marketers agree that interactive content helps them differentiate themselves from other brands.

- mediafly

## **Zero-click Searches**

Zero-click searches are on the rise due to the enhanced functionality of search engines, particularly Google. Features like featured snippets, knowledge graphs, and instant answers provide users with quick, concise responses to their queries directly in the SERP. This shift in user behavior has significant implications for digital marketers.

#### Strategies for Zero-click Search Success

**Featured Snippets Optimization:** Target featured snippets by creating content that directly answers commonly searched questions. Format your content in a straightforward, informative manner, making it more likely to be featured at the top of the search results.

**Structured Data Markup:** Implement structured data markup (Schema.org) to provide search engines with structured information about your content. This can increase the chances of your content being featured in rich snippets, which often appear in zero-click searches.

**Voice Search Optimization:** As voice search contributes to zero-click searches, optimize your content for natural language queries and conversational search terms. Focus on long-tail keywords and phrases that match how users speak in day-to-day terms.

**Local SEO:** For local businesses, ensure that your business information is accurate and up-to-date on platforms like Google My Business. This increases the likelihood of your business being featured in local search results, particularly in zero-click scenarios like "near me" searches.

**Content Diversification:** Create a variety of content types, including videos, infographics, and interactive content. Diversified content can increase your chances of being featured in zero-click results such as video carousels or image carousels.

**Optimize for Mobile:** Given that many zero-click searches occur on mobile devices, ensure that your website is mobile-responsive and provides a seamless user experience. Google often prioritizes mobile-friendly websites in search results.

57% of users on mobile and 53% on desktop perform zero-click searches.

- Semrush

# **Final Thoughts**

In conclusion, the landscape of digital marketing in 2024 is poised for noticeable transformations and innovations. As businesses continue to adapt to the ever-evolving digital ecosystem, several key trends are set to position cutting-edge organizations ahead of the pack.

For help keeping your business up-to-date with digital marketing trends, <u>get in touch</u> with <u>Elevato</u> today. Our full-scale <u>digital marketing services</u> cover all aspects of your business's online presence. Partner with us in 2024 to propel your business to the next level.

